



PHOSAGRO®

QUALITY POLICY

of Apatit JSC (Cherepovets and Branches)

Apatit JSC is one of the leading global manufacturer of apatite, nepheline and syenite alkali aluminium concentrates, compound fertilizers, phosphoric and sulfuric acids, aluminium fluoride, ammonia, nitrate of ammonium, carbamide, ammonium sulfate, defluorinated feed phosphates, aluminium sulfate, sodium tripolyphosphate technical grade, sodium silicofluoride (sodium fluosilicate), and technical gypsum.

The main goal of Apatit JSC and the basis of its well-being is to meet the requirements and expectations of consumers by achieving the high-quality products.

The goal achievement is ensured by the following main lines of activity:

- development of the mine and raw materials base and the processing complex;
- ensuring high-quality products at all stages of the life cycle from the extraction of raw materials to the production of finished products;
- increasing customer satisfaction based on their requirements and expectations;
- minimizing the risks in planning and implementation of quality management system processes;
- improvement of existing and mastering of new production technologies using advanced scientific developments;
- introduction and development of automated control systems for manufacturing processes and up-to-date information technologies;
- establishment and development of mutually beneficial partnerships with third parties, focusing on the high-quality supplied raw materials, goods, equipment, work and services;
- increasing the stability of main equipment operation and ensuring the smooth production flow;
- increasing the availability of own energy resources;
- informing and maintaining an active dialogue with concerned parties, the public and the population on the activities of enterprises and product quality;
- development of transport infrastructure and optimization of logistics flows;
- development of a sales network;
- compliance with the applicable legal requirements and other obligations;
- creation of comfortable working conditions at workplaces;
- creation of conditions for forming competent personnel motivated to effective work and professional development, the implementation of the creative and management potential of employees, ensuring the solution of current and future tasks;
- improvement of the quality management system, increasing its effectiveness and efficiency.

The Apatit JSC management undertakes the responsibility for implementing the above Policy, bringing it to the attention of and ensuring its understanding by all employees, supporting and developing the quality management system.

Apatit JSC General Director

A.A. Gilgenberg

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